

Vision Statement.

“To be the most reliable logistics partner in Africa and beyond”

Mission Statement.

“To offer our customers quality logistical services at the Best Price”

Core Values

There are certain values, principles and key concepts Horizon Logistics holds as foundational to the company. These underlying qualities are meant to be both *aspirational*, (guiding the reputation of the brand) and *practical* (guiding the decision-making of every employee).

- Integrity
- Teamwork
- Professionalism
- Commitment
- Reliability

Quality Management System scope:

Provision of services in general suppliers, equipment leasing, clearing and logistics globally.

QUALITY POLICY STATEMENT.

Horizon Logistics Limited aspires to be a leader in offering logistical solutions that meets and exceeds customer requirements and expectations, by applying process approach and risk-based thinking in our business processes and operations.

We are committed to implementing an effective Quality Management System in accordance with ISO 9001:2015 Standard requirements, to drive a new era of development, growth and productivity in Africa and beyond.

Our management team has a continual commitment to:

- Comply with, and maintain the requirements of quality management system, customer requirements, statutory and regulatory requirements and to continually improve the effectiveness of our quality management system in line with requirements of ISO 9001:2015.
- Creating a learning environment that provides innovative and exciting learning experience for all staff.
- To develop customer centric approach to care for service delivery.
- Communicating the quality policy both within the organization and to the interested parties and also benchmarking best practices and technologies to respond to the ever-changing customer needs.
- Establishing quality objectives and ensure regular review of QMS performance as a means of measurement and monitoring of effectiveness and efficiency of the system.

HLL shall continually, plan, control and mitigate risks in line with business norms to improve the implementation and maintenance of QMS.

General Manager

Sign: _____

Date: _____

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“Logistics with presence “