

Foreword

Managing Director, Horizon Logistics Ltd



Horizon Logistics Ltd is more than just a logistics company, it is the backbone of Rwanda's supply chain efficiency and a key player in the East African logistics sector. Established in 2010, this government-owned company has built a strong reputation for providing secure, reliable, and technology-driven logistics solutions, supporting government institutions, military and peacekeeping missions, and corporate clients.

To drive innovation and efficiency, Horizon Logistics Ltd is expanding three existing profit centers; General Trading, Clearing & Forwarding, and Transportation while launching three new game-changing ones: Modern Workshop & Garage, Modern Carwash, and Warehouse & Cold Chains. These ventures will leverage cutting-edge technology such as AI, IoT, and automation to streamline operations, reduce delays, and meet the growing demands of the regional logistics market.

East Africa's logistics industry, valued at up to USD 3.5 billion, faces critical challenges from customs bottlenecks to inadequate vehicle maintenance and limited cold storage. Horizon Logistics Ltd is tackling these issues head-on with AI-powered fleet diagnostics, water-recycling carwash systems, and state-of-the-art cold chain solutions for pharmaceuticals, agribusiness, and FMCGs, etc.

Rwanda is rising as a logistics hub, serving a market of over 331 million consumers. HorizonLogistics Ltd is strategically positioned to capitalize on this opportunity, ensuring seamless trade and economic growth. Over the next five years, we project revenues of RWF 79.8 billion, with RWF 16.96 billion in profits, supported by a financial facility of RWF 8 billion for expansion.

Horizon Logistics Ltd is not just shaping the future of logistics by investing in sustainability, technology, and premium service delivery, it is redefining efficiency and business continuity in East Africa. Unlike competitors that rely on price competition, Horizon differentiates itself through specialized, high-value services, a targeted client base, and advanced logistics capabilities to avoid competing with smaller logistics firms. When offering cold chain solutions, high-security transportation, and fleet maintenance services, Horizon contributes significantly to facilitating efficient trade flows; thus, reducing Rwanda's export gap.

Eng, Innocent KAYISIRE Managing Director Horizon Logistics Ltd

OUR MANAGEMENT



Eng. Innocent KAYISIRE
Managing Director



Guillaume GASORE
Director of Operations



Gregoire NDUWAMUNGU Head Peace Keeping Support Services



Alphonse MUBIHAME Head of General Trading



Bosco
MUNYANSHONGORE
Director of Finance



Claude KAYIRANGA
Head of Transportations



Claudian M. KALIHUNGA

Head of Clearing and

Forwarding

Naptal KISAKYE Busines Development Manager



Eric KAYUMBU
Senior IT Officer & QMS
Coordinator



Phionah NASHEMEZA Senior HR Officer



Peter NGOGA Legal Officer





Policy Statement

Vision Statement.

Reference: HLL/QSP/PS

"To be the most reliable logistics partner in Africa and beyond"

Mission Statement.

"To offer our customers quality logistical services at the Best Price"

Core Values

There are certain values, principles and key concepts Horizon Logistics holds as foundational to the company. These underlying qualities are meant to be both aspirational, (guiding the reputation of the brand) and practical (guiding the decision-making of every employee).

- Integrity
- Teamwork
- Professionalism
- Commitment
- Reliability

Quality Management System scope:

Provision of services in general suppliers, equipment leasing, clearing and logistics globally.

QUALITY POLICY STATEMENT.

Horizon Logistics Limited aspires to be a leader in offering logistical solutions that meets and exceeds customer requirements and expectations, by applying process approach and risk-based thinking in our business processes and operations.

We are committed to implementing an effective Quality Management System in accordance with ISO 9001:2015 Standard requirements, to drive a new era of development, growth and productivity in Africa and beyond.

Our management team has a continual commitment to:

- Comply with, and maintain the requirements of quality management system, customer requirements, statutory and regulatory requirements and to continually improve the effectiveness of our quality management system in line with requirements of ISO 9001:2015.
- Creating a learning environment that provides innovative and exciting learning experience for all staff.
- To develop customer centric approach to care for service delivery.

- Communicating the quality policy both within the organization and to the interested parties and also benchmarking best practices and technologies to respond to the ever-changing customer needs.
- Establishing quality objectives and ensure regular review of QMS performance as a means of measurement and monitoring of effectiveness and efficiency of the system.

HLL shall continually, plan, control and mitigate risks in line with business norms to improve the implementation and maintenance of QMS.

Copies of this policy shall be publicly displayed at all strategic HLL locations, communicated to HLL employees and be available on request to other interested parties. Policy review shall be coordinated annually and changes communicated by the Managing Director.

Eng, Innocent KAYISIRE

Managing Director

Horizon Logistics Ltd

OUR LOGISTICS PARTNERS

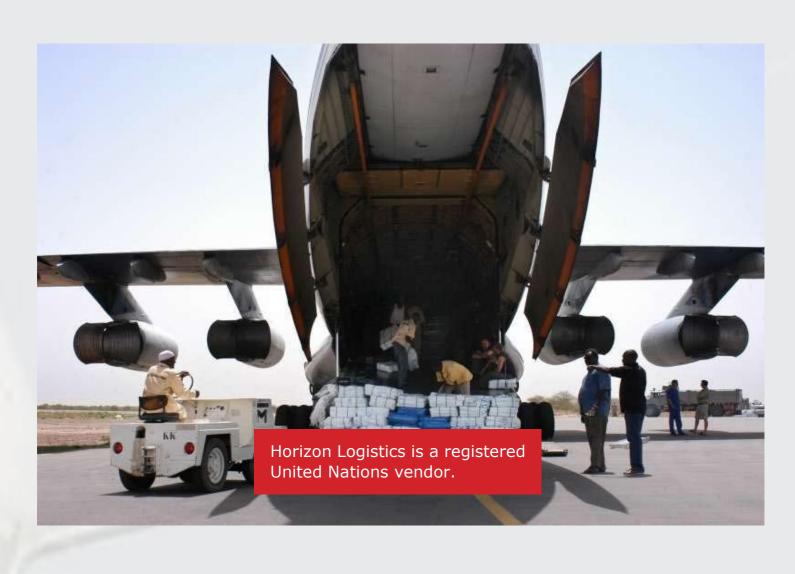
Horizon Logistics specializes in reliable inland transportation services connecting key locations in East and Central Africa. We offer dedicated routes between Dar es Salaam and Kigali, servicing transit through Uganda, South Sudan, Kenya, Tanzania, Mozambique, and Central Africa, ensuring efficient movement of goods across the region.

To broaden our reach and capabilities, Horizon Logistics also collaborates with trusted international carriers. This partnership allows us to seamlessly integrate local expertise with global logistics networks, providing comprehensive transportation solutions for all our clients' domestic and international shipping needs.

#	SOME OF POTENTIAL BUSINESS CLIENTS		
1	S & H Industries Ltd		
2	REMCO LTD		
3	Kigali City		
4	Engineering Bde		
5	Vision Garment Ltd		
6	UN UNMISS		
7	Rwanda Inter-Link Transport Company		
8	RWANDA NATIONAL POLICE		
9	Rwanda Military Hospital		
10	Rugari Meat Processing Ltd		
11	Rwandair Limited		
12	Ngali Holdings Ltd & Subsidiaries		
13	Mediasol Pharmaceutical Depot Ltd		
14	LLC "UBC" Office		
15	AGROPY LTD		
16	Horizon Sopyrwa Ltd		
17	Horizon Construction Ltd		
18	Fore Front Services Ltd		

What We Do

Profit Center	Core Features	Interlinked Value Proposition
General Trading	Supplies essential goods, materials, and spare parts that support logistics operations.	Provides procurement and supply chain synergy for all operational units.
Clearing & Forwarding	End-to-end customs clearance, documentation, and regulatory compliance.	Integrates with transport and warehousing to ensure seamless cargo movement.
Transportation	Offers secure, efficient fleet management for regional and domestic cargo.	Connects clearing and warehousing for complete end-to-end logistics.
Modern Workshop & Garage	AI-powered vehicle diagnostics, predictive maintenance, and fleet servicing.	Supports Transportation Department with vehicle reliability and safety.
Modern Carwash	Automated, eco-friendly carwash with water recycling and cashless systems.	Enhances brand image and supports fleet cleanliness and efficiency.
Warehouse & Cold Chains	Temperature-controlled storage for pharmaceuticals, agribusiness, and FMCGs.	Provides critical infrastructure for trade, distribution, and export readiness.



Why We Do It

Horizon Logistics has positioned itself to contribute to the national strategy of vision 2050, through developing an efficient freight-forwarding network that entails improved transport links.

Looking Forward:

Improvement in Management Systems

Horizon Logistics established a Quality Manual that is used as a working guide for staff to continuously strive for excellence in quality management processes. We seek delivery of high quality services to our clients, as well as constantly investing in our staff to enhance personal development and professionalism.

ISO 14,000 Certification

At Horizons Logistics, we prioritize environmental protection and safety as essential parts of our operations. The company is currently working toward ISO 14000 certification, demonstrating our commitment to meeting international environmental management standards..





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